



















Scott Brinker @chiefmartec

This is the 6<sup>th</sup> year that we have run The Stackies as an awards contest that invites marketers to send in a single slide illustrating their marketing stack — the collection of martech tools they use and the way they conceptualize them together as a whole.

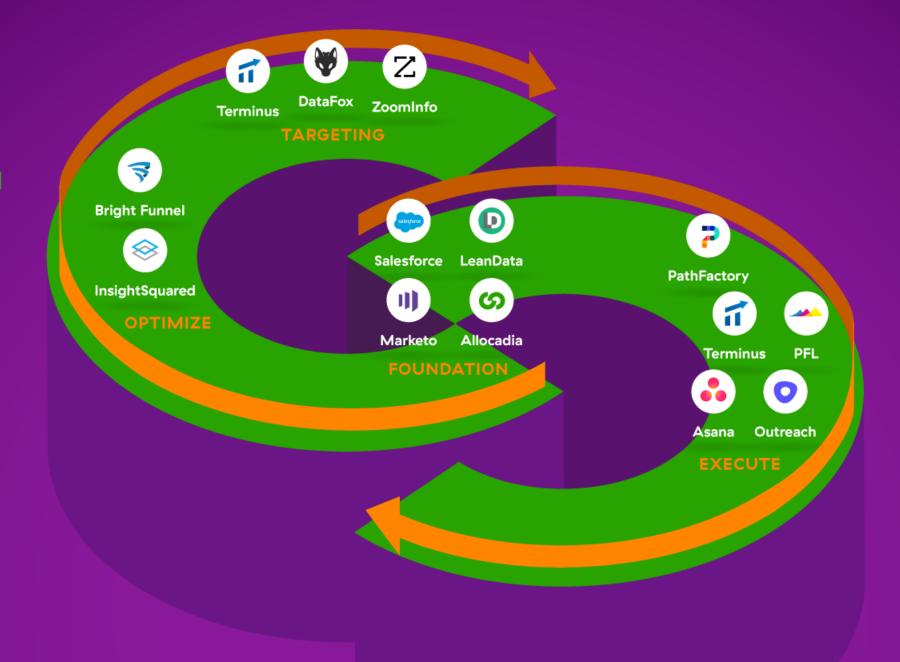
Although we award trophies for a few winning entries for the ideas they shared, any stack that works for the team who uses it is a winner where it really matters.

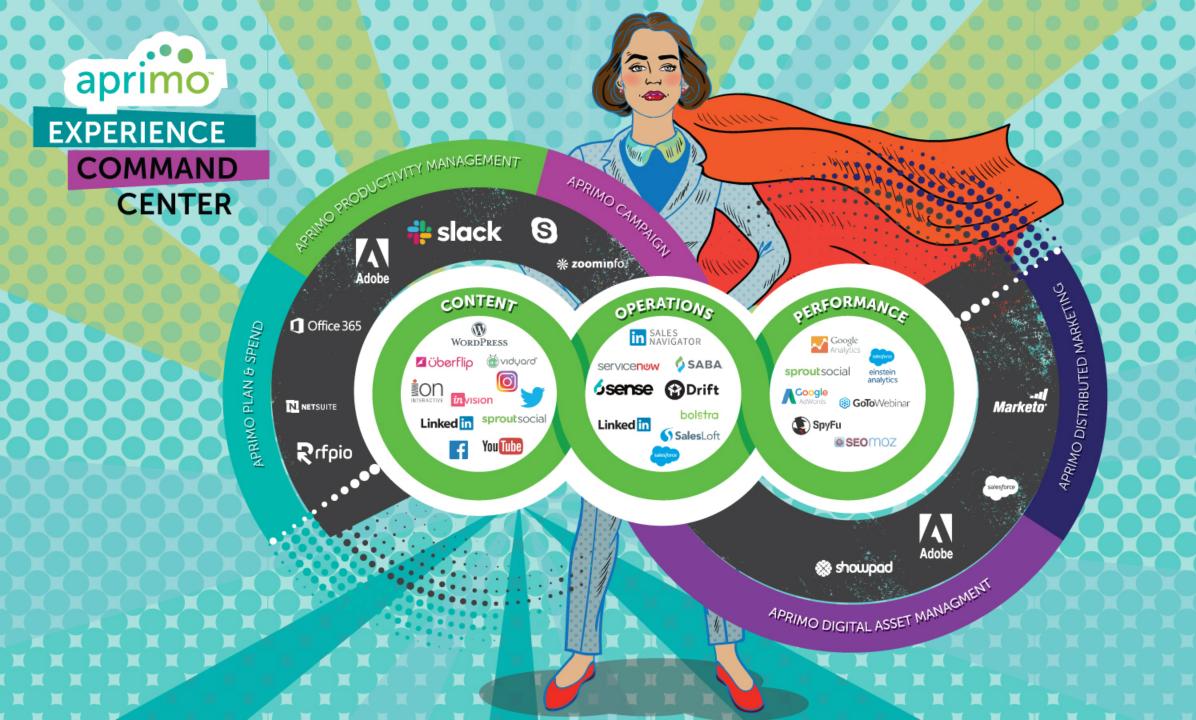
But through this contest, the martech community at large also wins, by learning from the many examples their peers so generously share. A big, big thank you goes out to everyone who contributed.

In support of this initiative, the MarTech Conference is donating \$100 for each stack submitted — \$5,100 for all 51 entries — to the non-profit Girls Who Code.



Allocadia's Account-Based Everything Tech Stack













treasuredata.com



#### CORE



Marketo



Salesforce



#### **ENGAGEMENT**

SalesLoft

1

PFL

· . Drift

Zoom

Madison Logic

Apollo.io

LinkedIn

iCapture

Vidyard

Twitter



#### COLLABORATION



Asana Slack



**Google Drive** 

Zoom

**InVision** 

Confluence





#### **CREATIVE**



**Adobe Creative Suite** 



Webflow













#### MEASUREMENT



Marketo



Domo

LiftIQ

**Google Analytics** 

Google Tag Manager



#### **PIPELINE**



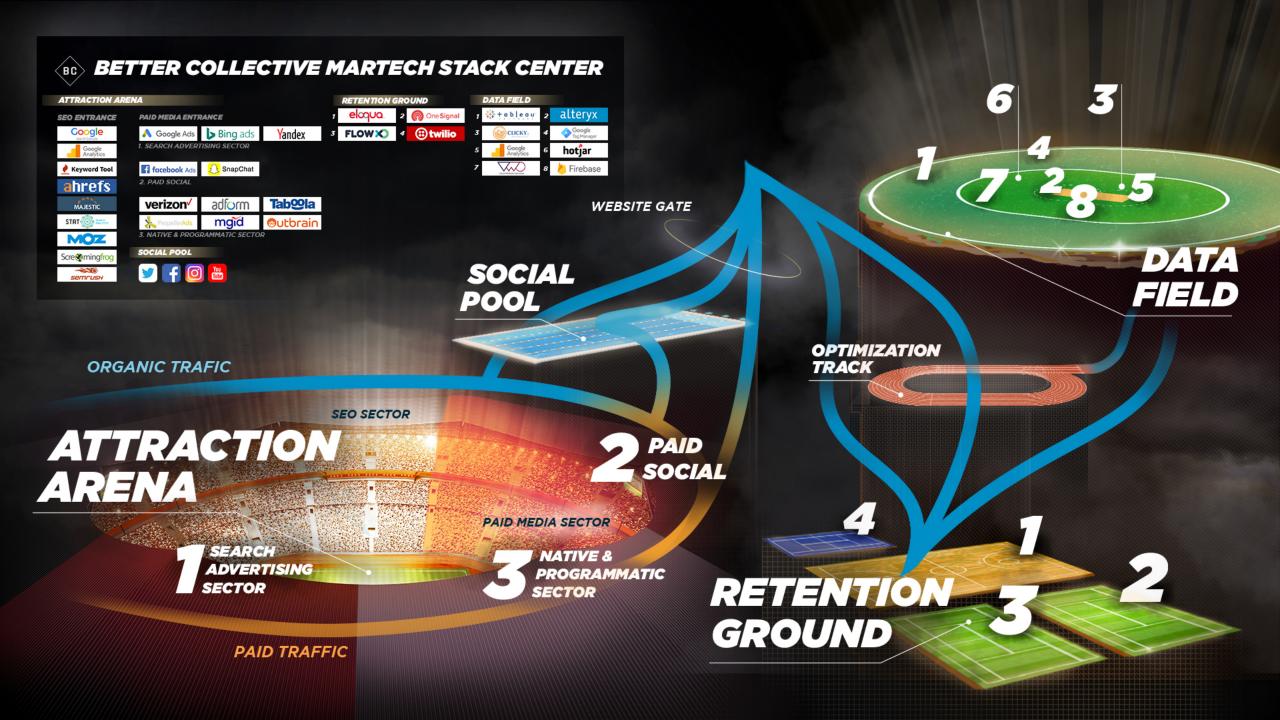
DealHub.io



LiftIQ

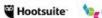


Lucidchart Pathwaze





#### CONTENT & EXPERIENCE LANE













5 SnapApp



III Marketo





■ GatherContent





#### **DATA & ANALYTICS AVENUE**

+Q AddSearch

BRIGHTEDGE

TRENDKITE

Google Tag Manager

DiscoverOrg



OPENPRISE















#### COLLABORATION CIRCLE









#### COMMERCE & SALES PLACE







# Unleash your Marketing Superpowers!

Agile Marketing Operations Management The BrandMaker Marketing Stack.

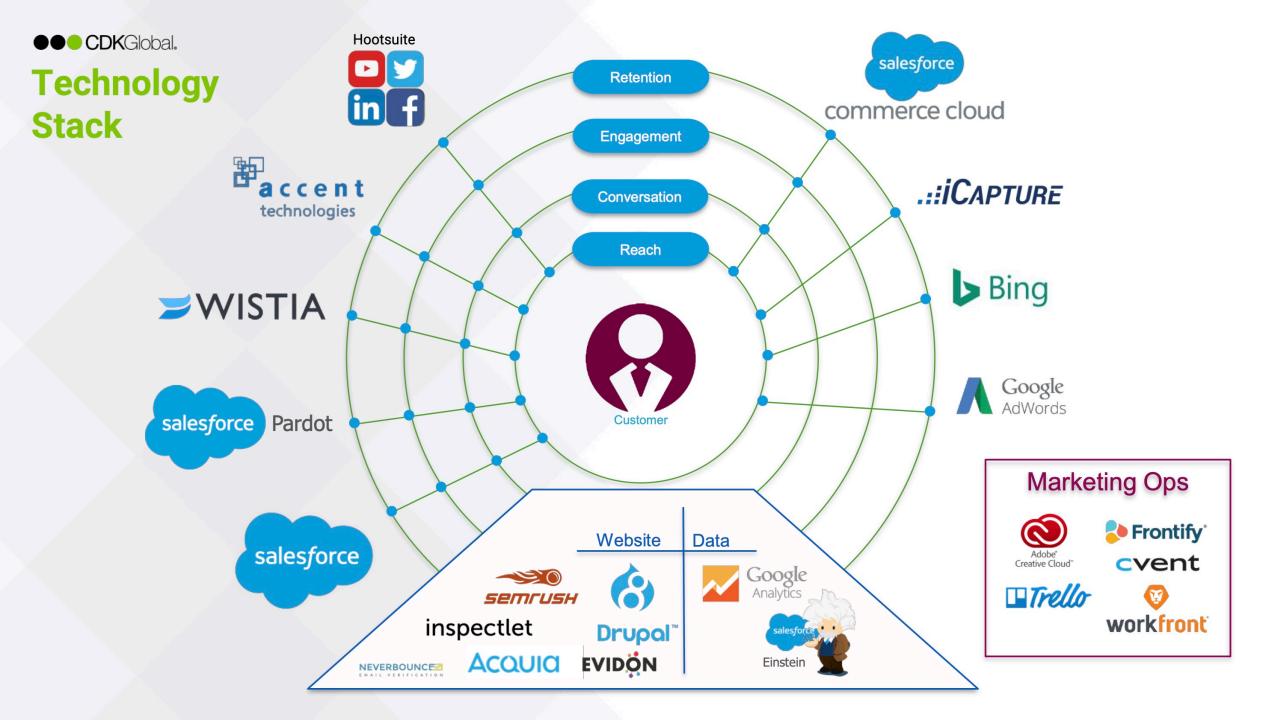




#### brighttail

#### AN ASTRONOMICAL JOURNEY INTO MARTECH





## DUO SECURITY'S DELICIOUS TECH STACK



TEAM TECH





130 ml **EXECUTIVE BUY IN** 





PATIENCE



#### 6 MO. BEFORE

Before your fiscal year begins, make sure you've taken stock of your current tech stack. Evaluate what you will keep, and what you might consider removing Once you identify your ideal stack for the new year, begin budget discussions to see what is realistic.

8 gr



#### 3 MO. BEFORE

Work to get your budget finalized. If there are any technologies that you need to hold off on, make sure to document that for future reference. For technologies that you are planning to move forward with, prepare to get all contracts reviewed and signed.



#### 3 WEEKS BEFORE

In the weeks leading up to a new technology implementation, make sure that all involved teams are properly trained. Identify both an internal team member and an external contact at the technology's company who team members can go to for questions.



#### YOU WILL NEED



Head of Demand Generation Demand Generation Specialist Demand Generation Marketing Managers Digital Marketing Manager Database Marketing Specialist Head of Marketing Operations Marketing Operations Manager Marketing Operations Specialists Marketing Analyst Project Manager





#### MARKETO

The foundation of the marketing tech stack, like dough for a pizza. Marketo keeps the business running smoothly with advanced automation, lead lifecycle management and targeted nurture programs. It's the one system where no matter your preference, it'll always serve as a strong base.



the hub for all prospect and customer data. It's the system of record across the organization.

#### **INGREDIENTS**



clearer account insights with advanced lead to account



What's that spicy taste? Where'd it come from? Bizible's got it covered. Bizible's multi-touch attribution models will allow you to narrow down the exact marketing mix for success.



Much like cheese on a pizza, 6Sense makes all the good toppings even better with its account based



#### KICKBOX, DRIFT EMAIL, CLEARBIT + WRIKE

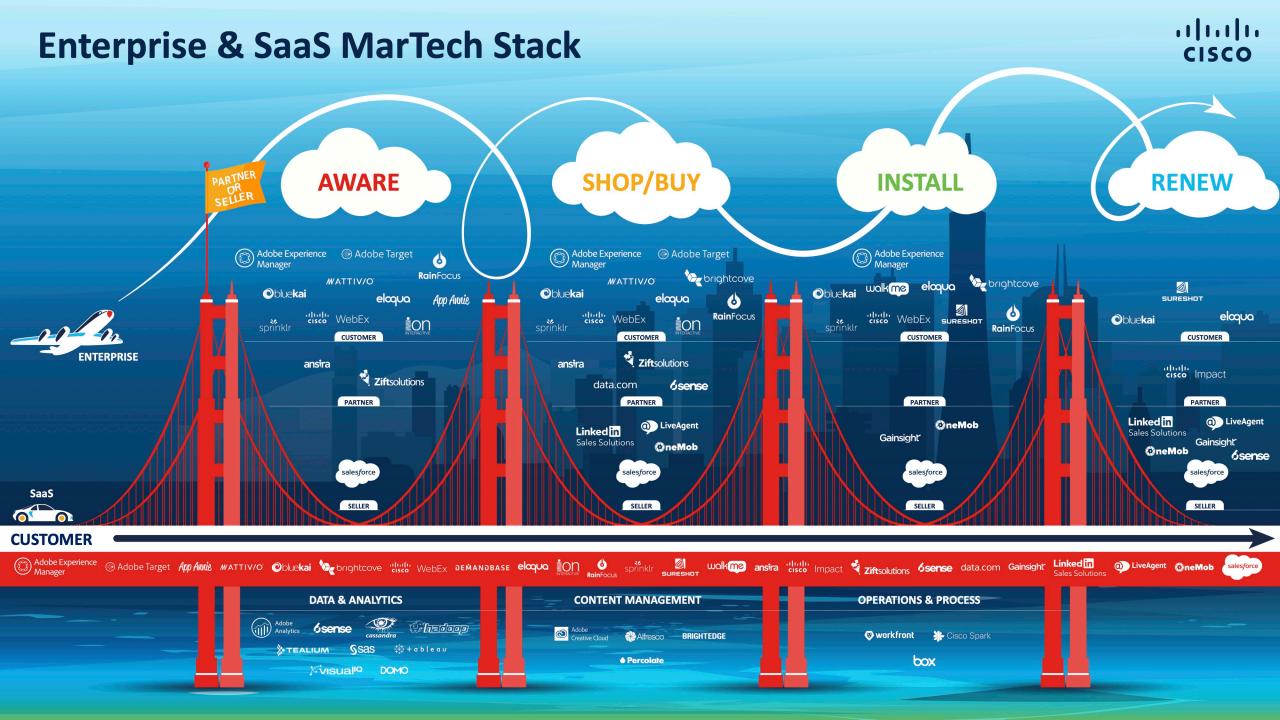
The seasoning that goes on top. Oregano, anyone? Kickbox. Drift Mail. Clearbit and Wrike are all



#### FOLLOZE + SENDOSO

Want to add some extra flavor to your crust? Folloze and Sendoso can help! Between building customized account-based experiences, to sending your customers and potential customers personalized direct mail packages, everything has an extra special twist when

# **Bon Appétit!**





#### Sales

- BrainShark
- Eloqua
- Salesforce
- Sharepoint
- Shuffler

#### Collaboration

• Mircosoft Teams • Smartsheet

• WebEx

- Sharepoint
- Shufflrr
- Skype

#### Media

- Earned Hootsuite, PostBeyond, Public Relations
- · Owned Facebook, Instagram, LinkedIn, Slideshare, Twitter, YouTube
- Paid Display, Remarketing, Search, Social

#### Content & Experience

- · Adobe AEM
- Adobe Target
- Brightcove
- Demandbase
- Eloqua

Hapyak

Xtalks

• Zuant

- Jifflenow
- · SnapApp
- Wordpress

#### **Data & Analytics**

- Abobe Analytics
- Brightedge
- Demandbase
- Eloqua
- Google Analytics
- Salesforce

Iperceptions

Magic Robot

• Leadspace

• Tableau

# CybageDigital **SCORE**

A framework to deliver personalized, connected experiences

# ONVERGE

Building a connected ecosystem

- Audience Analysis and Segmentation
- Ad Exchanges & Ad Platforms
- Tag Management, DMPs & CDPs





Creating engaging interactions

- Content & Creative Production
- Digital Presence (Web/Mobile/Social)
- Campaign & Audience Management













**Deliver** personalized omnichannel experiences

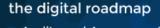
- Marketing Automation
- Programmatic
- Marketplace Management
- Ad operations











Audits and Assessments

TRATEGIZE

Platform & Solution Architecture

Assess, consult, & conceive

Media Planning













**Employ** insights to achieve your goals

- Digital Analytics, MTA, MMM
  - Data Visualization
  - Data Driven Insights











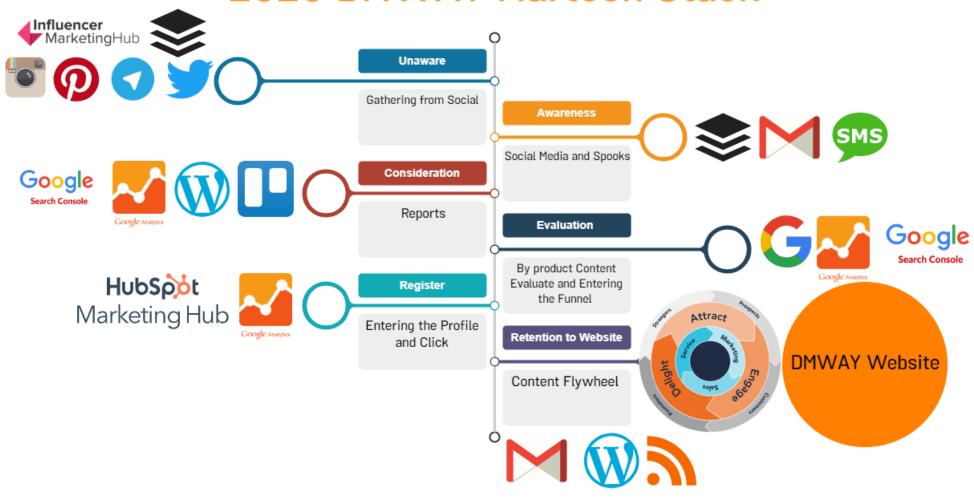






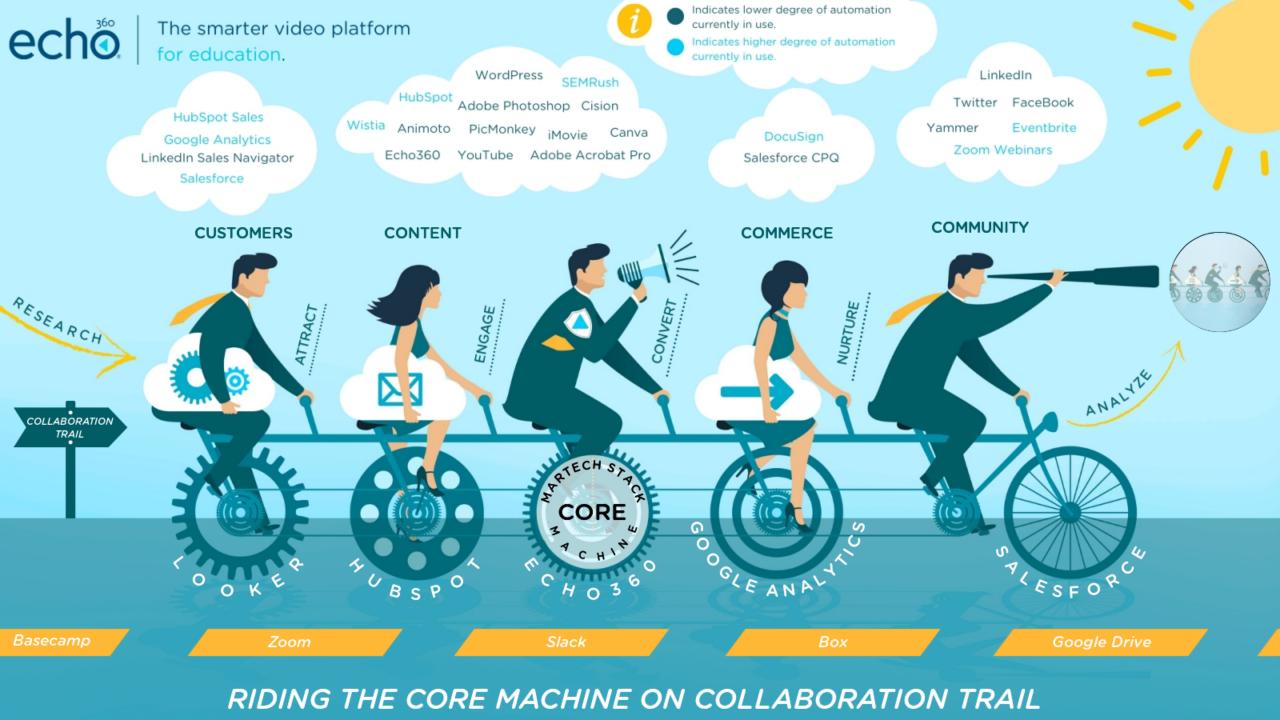


# 2020 DMWAY Martech Stack





Content Team Creation and Management

















Camper Legend:

bombora .:Engagio

• EVERSTRING

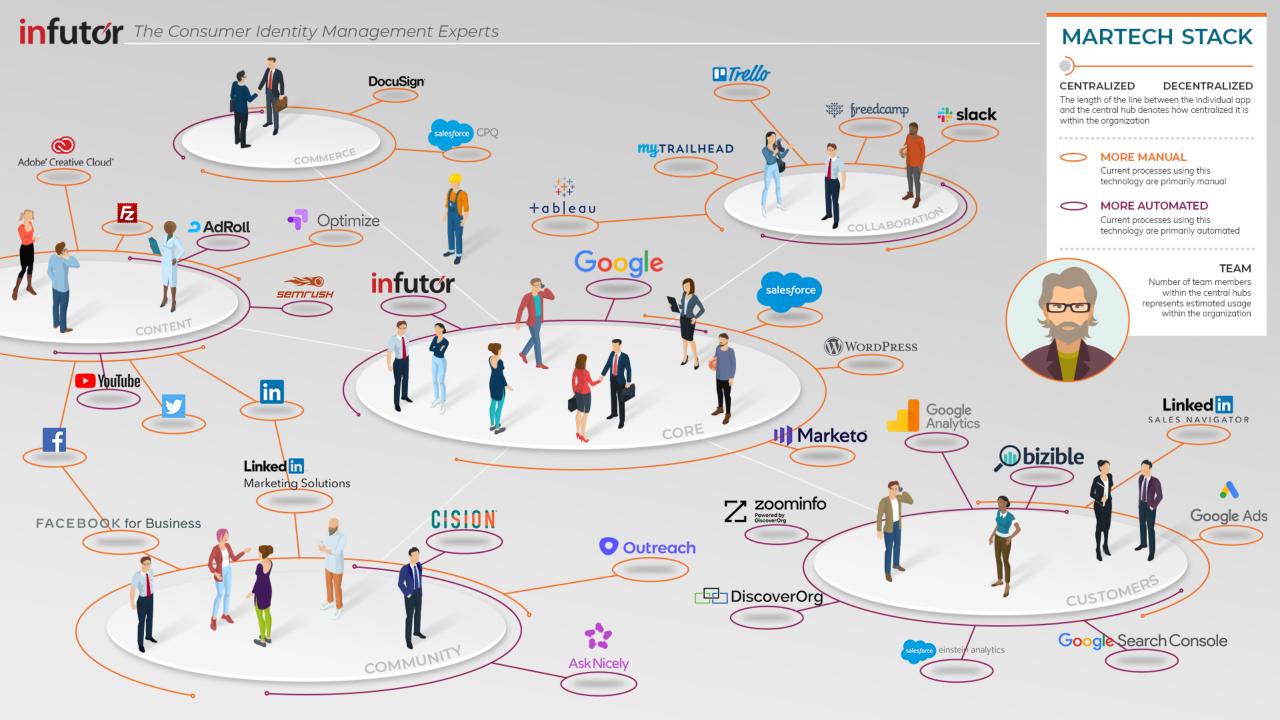
Marketo

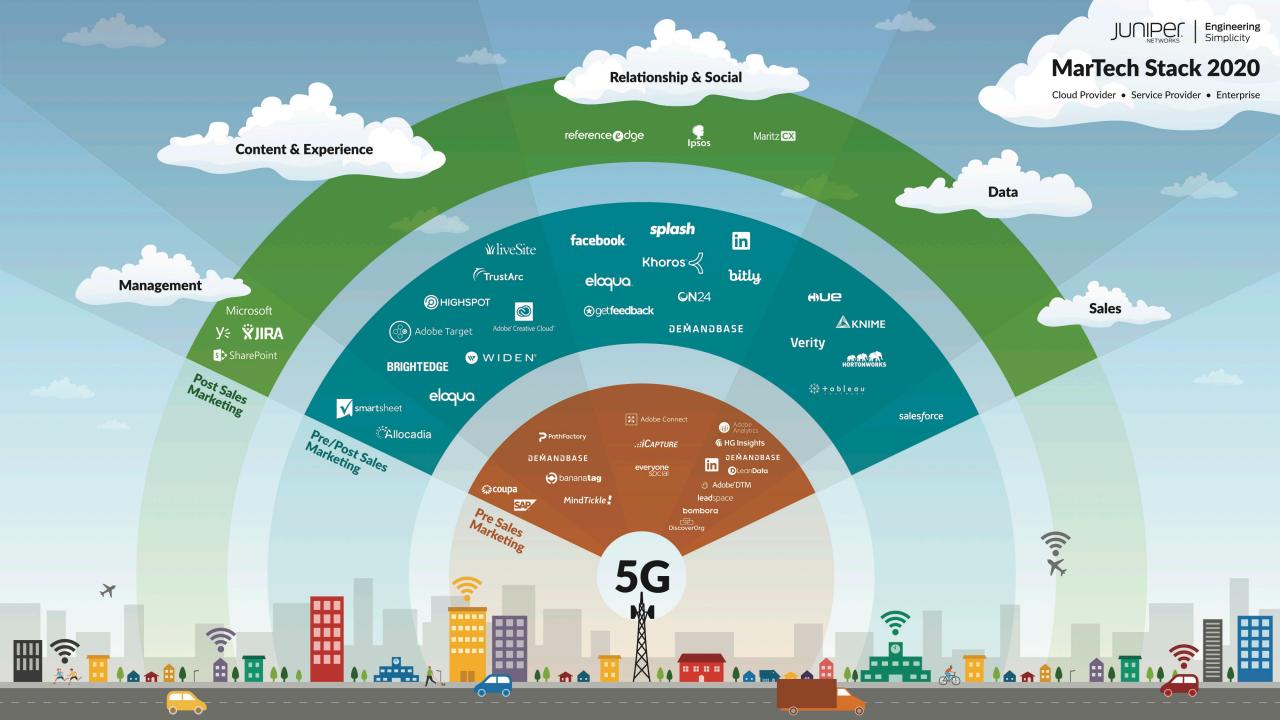
An Adobe Company

salesforce

SalesLoft Sendoso

F.I.R.E. =
EverString's
RBM methodology
that combines
Fit, Intent, Recency,
and Engagement data
to help B2B teams
prioritize accounts,
shorten sales cycles,
and improve win rates.





# How Connect, Kasasa's marketing technology stack, powers growth for 650 institutions.

# Always-on optimization ensures peak performance

Whether driving new acquisition, cross-sell, or engagement, Kasasa's marketing technology stack, known as Connect, supports 650 credit unions and community banks representing more than 14 million account holders and countless consumers across the nation.



## Pre-built, consumer-tested, award-winning creative

Campaign assets can be versioned using our asset management system for use across digital, traditional, and in-branch deployments.



#### Leads and placement



- · Personicx Consumer Segmentation
- Salesforce Audience Studio
- · Acxiom InfoBase
- Digital audience building
- · The Trade Desk
- Facebook



#### Data science and analytics

Our analytics integrates continuously optimized online and offline marketing efforts into a report with a high attribution certainty.



Kasasa Datorama Insight

Acxiom Analytics

Acoustic KNIME
Analytics Analytics

#### Power and speed



Flexible strategic pacing to make sure every institution succeeds based on their goals, timeline, and budget.

#### Marketing automation platform



- Salesforce
- · Marketing Cloud
- · Sales Cloud
  - eward Services
- · Kasasa Reward Platform
- LiveRampAmazon Web

LiveTechnology

#### Multi-channel programs



- · Paid search
- Social media
- Email
- · Landing pages
- · Direct mail
- Digital displayStreaming audio
- Streaming video
- Programmatic media

KASASA

Kasasa.com/offer

#### MARKETING TECHNOLOGY VALUE CHAIN



GOOGLE SUITE CHORUS **FULLSTORY** 

SALESFORCE.COM





brooklinen TAYLOR STITCH M solo stove CORKCICLE.





belle&sage \*Huckberry chubbies

SLACK

ZOOM





Theory 11





NOMAD ENCORE

LEARN

RLAVIVO.COM 2020 AMRKETING TOUR

**FIGMA** KEYNOTE WHIMSICAL **ADOBE CREATIVE SUITE** NOTION SKETCH FRONTIFY INVISION CANVA



NODE.JS JAVA LARAVEL APACHE ZOOKEEPER

SPLASH

**KLAVIYO** 

LINKEDIN **INSTAGRAM** 

FACEBOOK WORDPRESS SENDOSO MEDIUM **TWITTER EVENTBRITE** 

**BUILT-IN-BOSTON GLASSDOOR** 

ENGAGE 🕢

HEAP

KLAVIYO

FETCHER AI CONDUCTOR

**AB TASTY GOOGLE ADWORDS** 

**GOOGLE ANALYTICS TABLEAU** 



ZENDESK YESWARE CHORUS GAINSIGHT SEISMIC





CLARI

LEANDATA ZAPIER TRELLO

**EDATASOURCE MAGENTRIX** YESWARE

DOCUSION GREENHOUSE SALESLOFT

MONDAY.COM ZOOMINFO/DATANYZE

LINKEDIN SALES NAVIGATOR

# MARKETING STACK



#### Wordpress

World's largest and most extensible content management system.



#### Drift

Conversational marketing through live chat. We build playbooks and consult on generating more leads through live chat.



#### Mailchimp

Inbound email marketing to support database growth and lead generation.



#### Typeform

User onboarding light CRM solution for scalable marketing programs and many Zapier integrations.





€



Authorize.Net

**■ L**OCALACT

Home

?

Ads

Listings

Analytics

Account

Support

zendesk

**A**LOCALACT





Ällocadia







#### 3 :: ACTIVATE

























#### 4 :: MEASURE

























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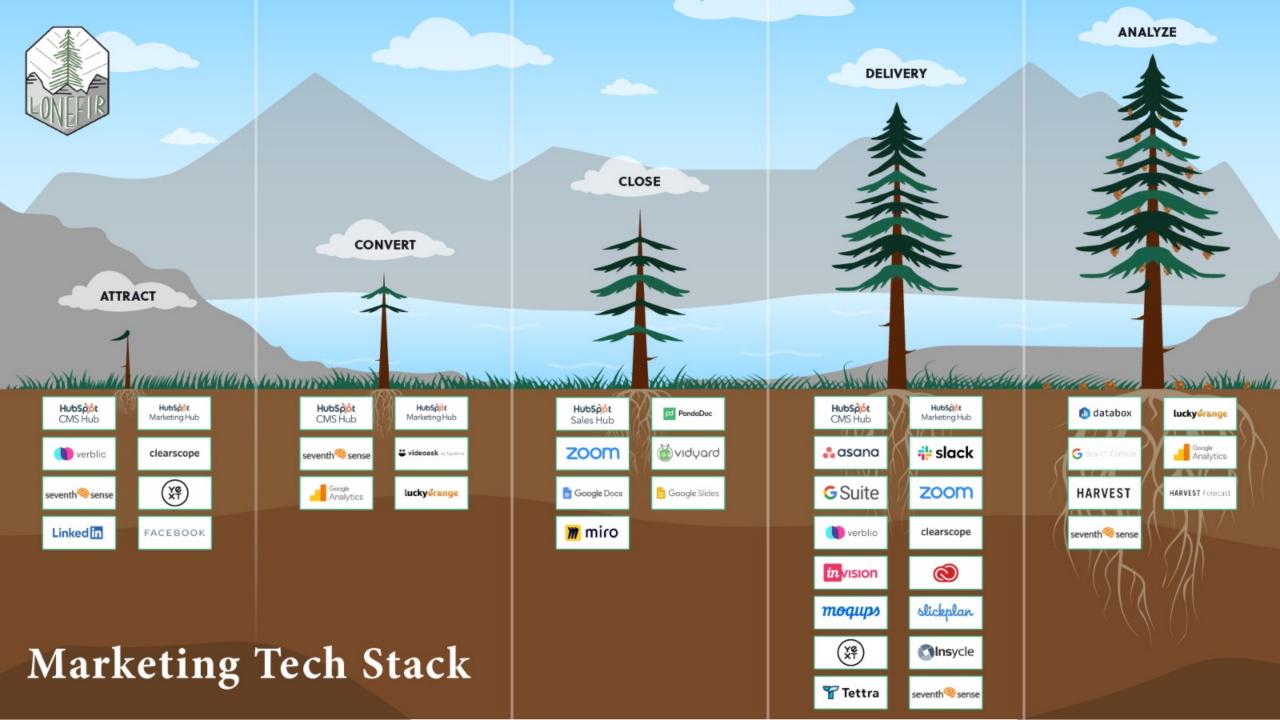


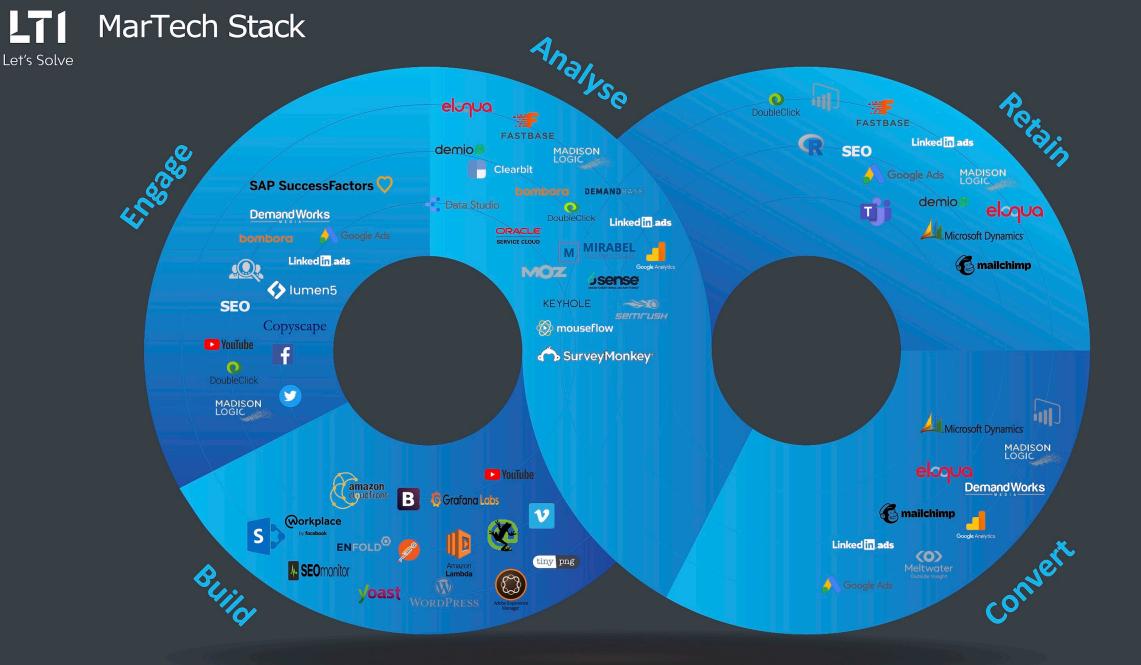


### LAND O'LAKES, INC.

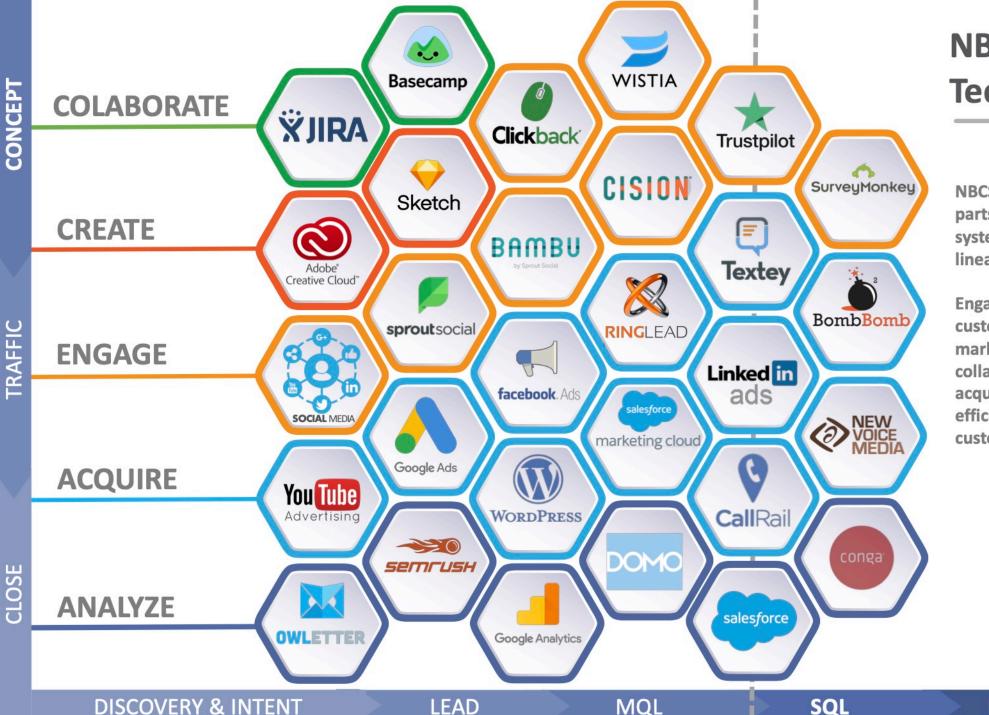
#### Nourish to Flourish











# **NBCS 2020 TechStack**



NBCS's TechStack is made up of many parts working together as one cohesive system. Our marketing strategy is not linear, rather multifaceted and fluid.

Engaging our prospects throughout the customer journey. Empowering the marketing, IT and Sales teams to collaborate and create to engage and acquire new customers with powerfully efficient results. Expediting our customers from discovery to close won

**DISCOVERY & INTENT** 

CONCEPT

CLOSE

MQL

SQL

**FUND** 

# NAVIGATING THE MARTECH GENOME

The New England Biolabs MarTech Genome is composed of 5 main categories:

PRODUCT DATA

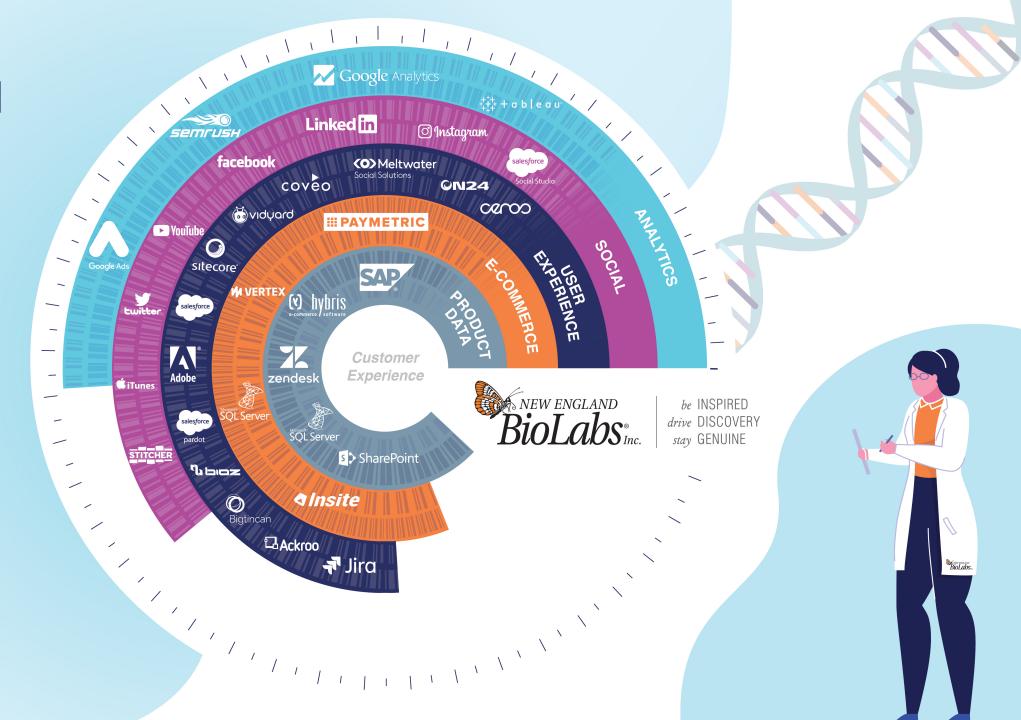
**E-COMMERCE** 

**USER EXPERIENCE** 

SOCIAL

#### **ANALYTICS**

Each category features the platforms that contribute to integrated operations and a seamless customer experience that is in our DNA.





**ENTERPISE B2B SAAS** 

ı ✓ Sf		Pe	eriod	ic Ta	able o	of Ma	rTec	h	in	+2		SAV	E AND SI	HARE YO	UR TABL	E!	Mk
Salesforce		CRI	М		Webinar	S	ocial Media I	Mktg	Web Anal	ytics							Marketo
<sup>3</sup> Ms	4 1	Sales Engagement Prospecting			Creative		SEO Digital Advertising		Business Intelligence Testing / Optimization			Ho Hootesuite	6 MZ MOZ Pro	7 ✓ <b>AW</b> Google Ads	MC Mailchimp	9 V Db Demandbase	HS HubSpot
Dynamics 365	SI SalesLoft																
Hm HubSpot	12 Or Outreach	Conversational Mktg Direct Mail Event Mgmt			Landing Pages A		Email Mktg Account Based Mktg Marketing Automation		Attribution Integration / Automation Collaboration		13 <b>Sk</b> Sprinklr	14 ✓ <b>GS</b> Google Search Console	15 ✓ Ba Bing Ads	16 CC Constant Contact	17 Tm Terminus	18 <b>Eq</b> Eloqua	
FreshSales	20 In InsideSales	21 ✓ Zi ZoomInfo	Dr Drift	CV Cvent	SO Sendoso	25 ✓ Gt GoToWebina	26 V Vy Vidyard	27 V IV InVision	28 Ub Unbounce	29 Ub Uberflip	30 ✓ Wp	Sp Sprout Social	32 ✓ YS Yoast SEO	33 ✓ La LinkedIn Ads	Cm Campaign Monitor	SX 6Sense	Adobe Campaign
ZO Zoho CRM	YW Yesware	39 ✓ Sn Linkedin Sales Navigator	40 ✓ Im Intercom	Bb Bizzabo	Pf PFL	43 Ot <sub>On24</sub>	Wi Wistia	45 ✓ Fr Frontify	46	Ka Kapost	Dp Drupal	CS CoSchedule	50 Ah ahrefs	Facebook for Business	Em Emma	53 Eg Engagio	Pa Pardot
SU SugarCRM	Tp ToutApp	57 Cb Clearbit	Ca Conversica	59 Eb Eventbrite	60 Al Alyce	61 ✓ Zm Zoom	BC Brightcove	63 ACS Adobe Creative	Lp LeadPages	Pr Percolate	GF Craft	67	68 ✓ Sc Screaming Frog	69 ✓ Ta Twitter Ads	70 KI Klaviyo	71 <b>Tr</b> Triblio	Ap Autopilot
73 Pd PipeDrive	74 <b>Gr</b> Groove	75 🗸	76 Ol Olark	77 Sp Splash	78 PS Postalytics	AC Adobe Connect	80 Ci Cincopa	81 ✓ Sk Sketch	82  Cf ClickFunnels	NC NewsCred	Sy Sitefinity	85 Bf Buffer	SF SEM Rush	WS WordStream	88  IC iContact	89 <b>Tt</b> TechTarget	90 AC ActiveCamp

Layout	S
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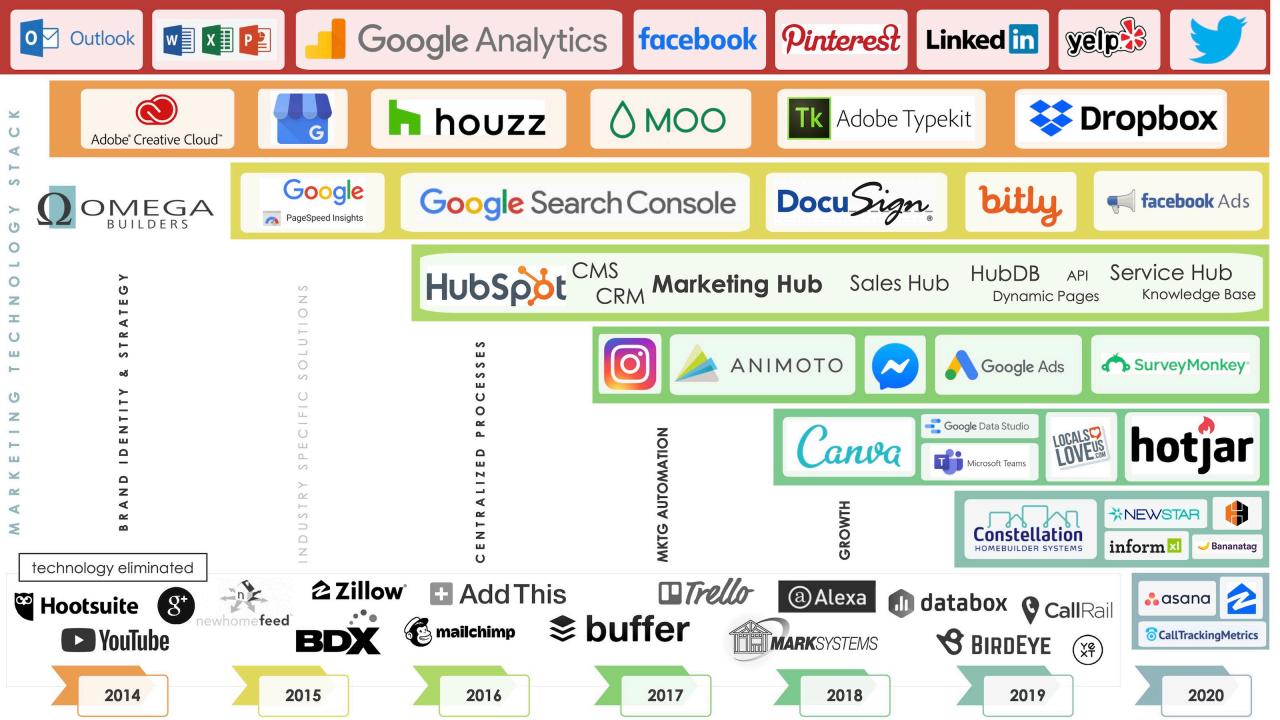


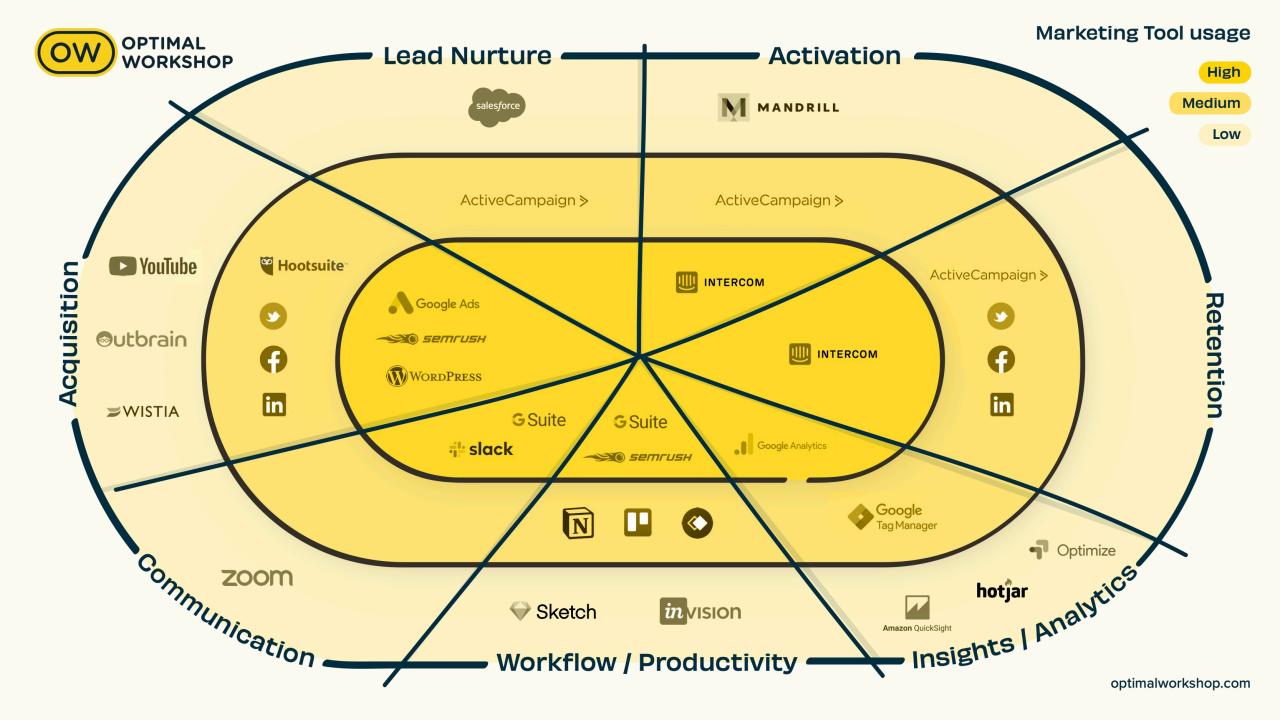








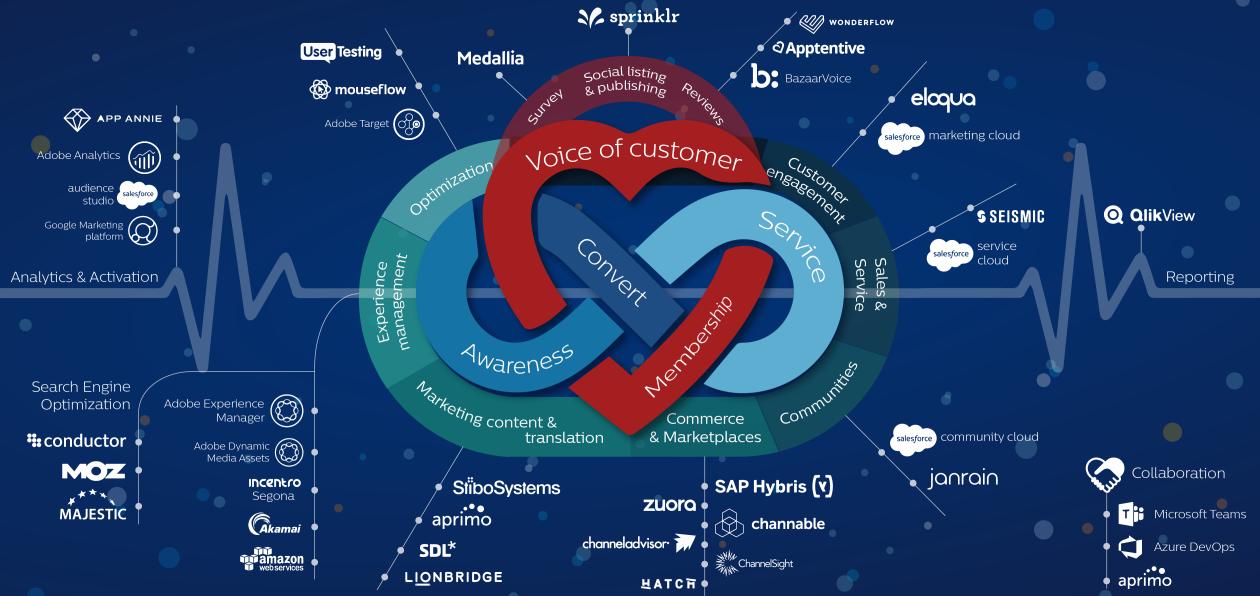




## Philips Digital Marketing & E-Commerce ecosystem

Building an ecosystem to improve the lives of 3 billion people by 2030





# **Technology That Empowers Advocacy**



Display & Video 360

## **Digital Supply Platform**

Customized audiences and personalized retargeting with online display ads.



**♦LOTAME** 

### **Data Management Platform**

Identifying anonymous profiles to inform targeting and tracking their path to becoming a potential advocate.



HubSpot

### **Marketing Automation Platform**

Nurturing relationships with journey-based addressable communications.



sitecore.

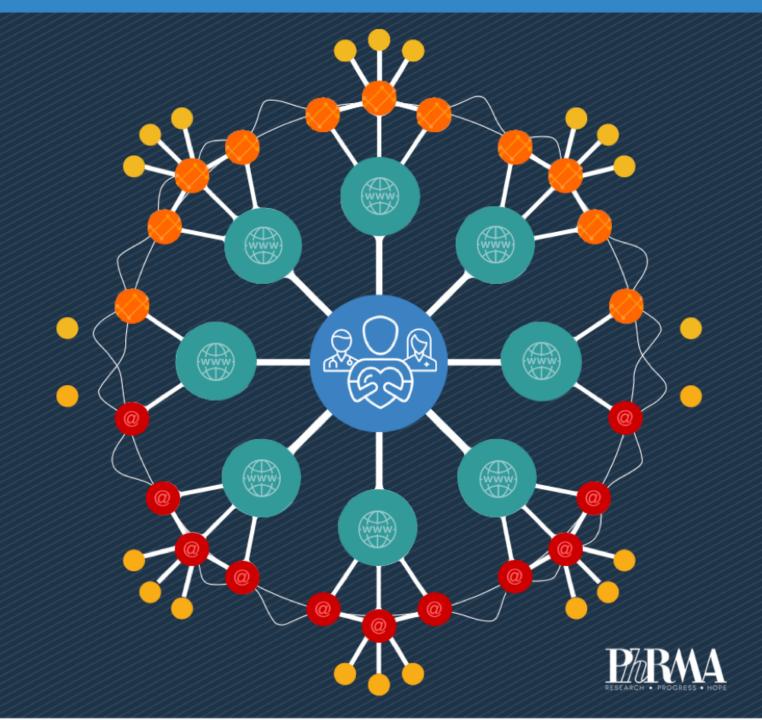
### **Content Management System**

Unifying web publishing with a common framework to gain efficiencies across properties and content creators.



### **Customer Data Platform**

Unifying profile data to better understand intent, actions and the propensity to become an advocate for research and innovation.



### PLAN

We use these tools to brainstorm, strategize and track projects, as well as communicate internally about our work. Speaking of brains, neurotechnologies—tech that modifies our understanding of cognitive functions—are an emerging space. Recently, six top neurotech companies have received 41.4% of all capital invested in the space.

- Asana
   Concur
- 3 Dropbox
- 4 Evernote
- 5 Frontify
- 6 Highspot
- Microsoft (Outlook, PPT, Word, XLS, Sharepoint)
- Workplace by Facebook
- Litmos
- Lucid ChartRetool
- 2 Smartsheet
- Workday
  7geese

## RESPOND

Based on what messages resonate most, we respond using these toolsets to launch additional campaigns, promotions and outreach. Commercial space launch startups are another type of launch we track, and capital invested into these companies is up 93% year-over-year according to PitchBook.

- Adobe Creative Suite
- Appcues
- 👃 Drift
- Dynamic Yield
- 👃 Sublime Text
- △ InVision
- JustinMind
- Sketch
  Ceros

# PitchBook's Marketing Tech Stack

PitchBook is a financial data and software company, and we recently launched a platform feature to help customers discover up-and-coming spaces and identify new investment trends. We call these niche spaces **emerging spaces**—from insect-based foods to ghost kitchens. Four emerging spaces are highlighted below, and each correlate to an aspect of the PitchBook team's martech stack.



(weekly)

(by size)

### LISTEN

We utilize these tools to capture and analyze how audiences respond to our content in market. Carbon capture and removal, or tech that removes carbon atoms from the atmosphere, is an emerging space in the platform.

According to PitchBook, 148 investors have invested \$1.98B into companies in this space.

- 🚺 Bizible
- Delighted
- Google (AdWords and Analytics)
- Mintigo
- **6** Mode Analytics
- PowerBI
- ReachForce
- Salesforce
- ZoomInfoTrendKite

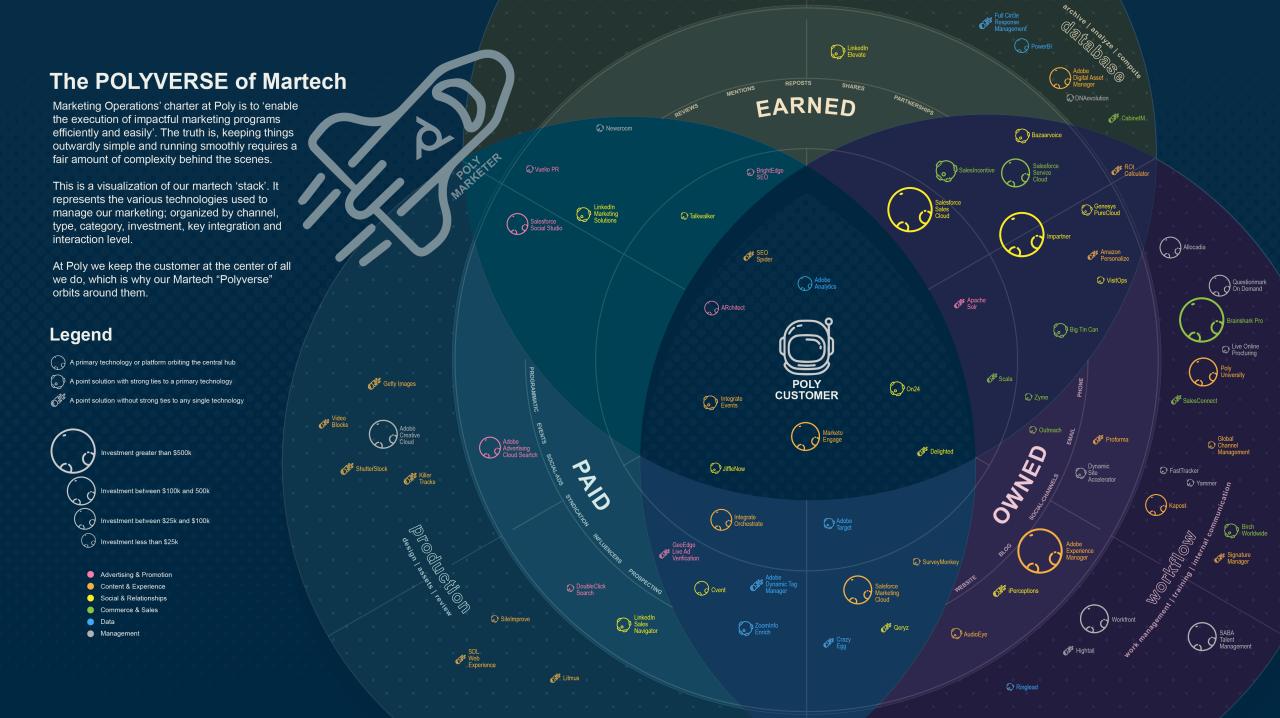
- Gong
- ☑ Hotjar☑ Klue
- 🔞 Mixpanel
- MS Power BI
- Screaming Frog
- ₪ Moz
- SEMRush
- TechValidate

#### CONNECT

Connecting with our audiences is vital, and these platforms facilitate a two-way street of communication between us. Similarly, digital freight brokerages—an emerging space—connect shipping entities and truckers via apps, and startups in this space have a median post valuation of \$930M, up 86% year-over-year.

- 📦 Facebook

- € Outreach
- € RollWorks
- Splash
- ₩ Twitter
- ₩ Unbounce
- ₩istia
- ₩ BingAds







# MarTech Stack

Our tech stack is organized to demonstrate our buyer's journey and showcase how we bridge the gap between sales and marketing to ensure alignment and build trust. We've included our company values which guide our efforts to better serve our customers and our community.

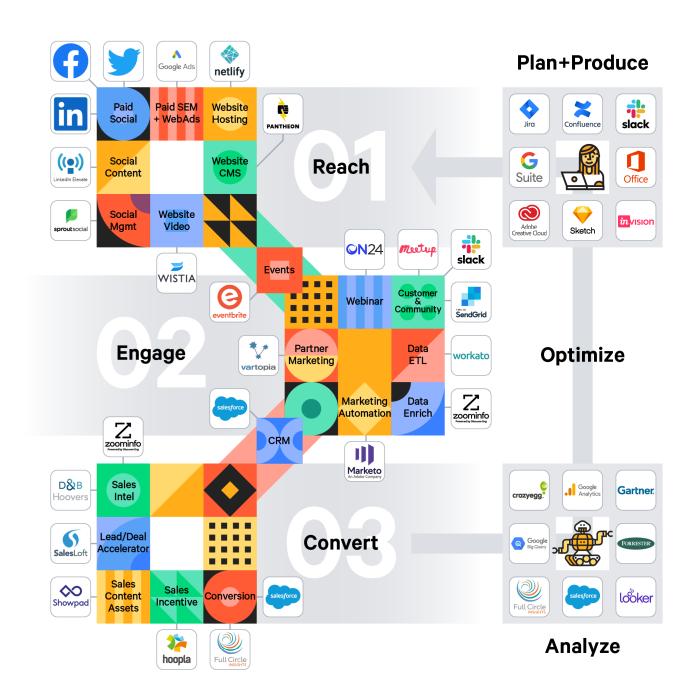










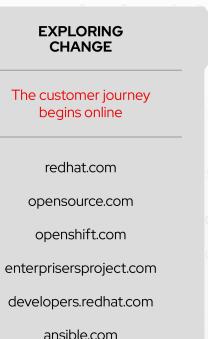


**Company Values** 

# Digital customer journey

## Through a Red Hat marketing technology lens

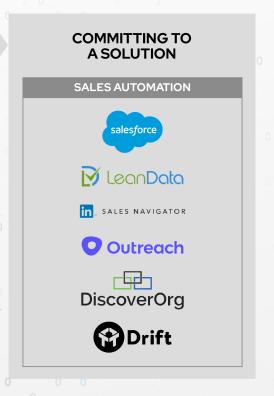








**MEASURING & ANALYZING RESPONSES** 



### **OPTIMIZING & PERSONALIZING THEIR EXPERIENCE**

Adobe Audience Manager

**FORM** 

Adobe DTM

Adobe Target





DATA ENRICHMENT

DOMBOTO ME HG Insights DEMANDBASE



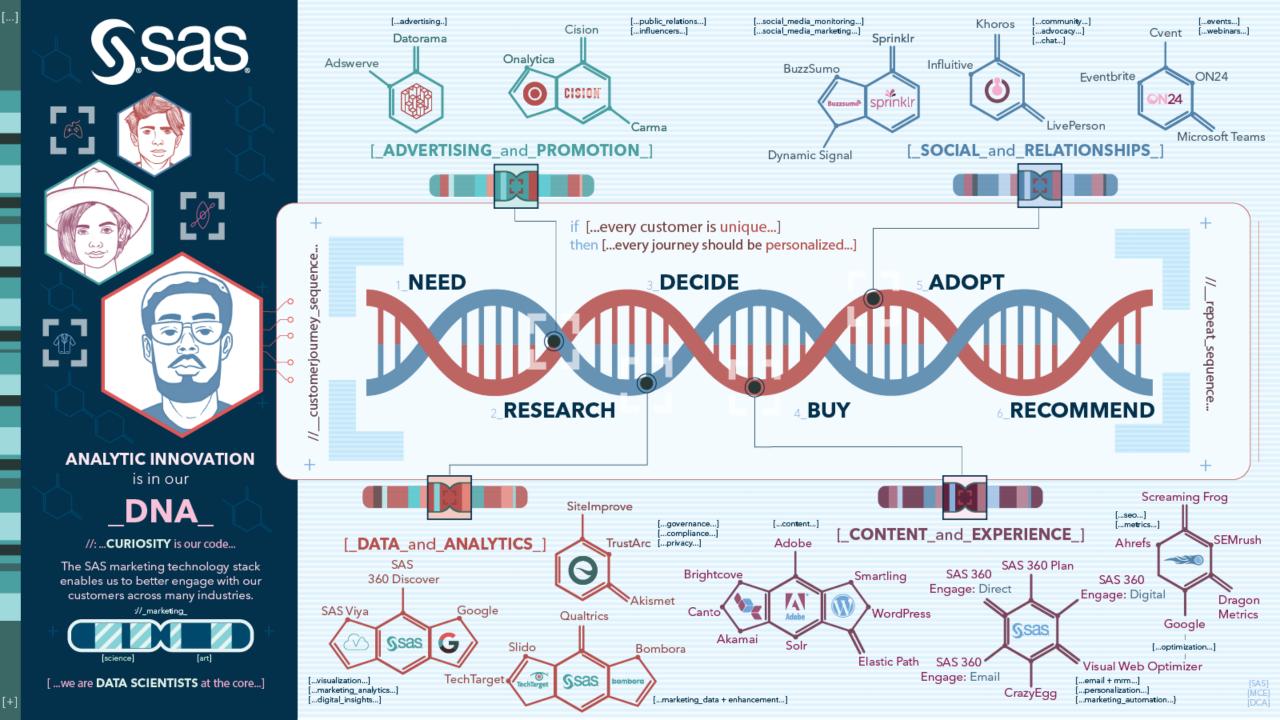
facebook.com/redhatinc @redhat



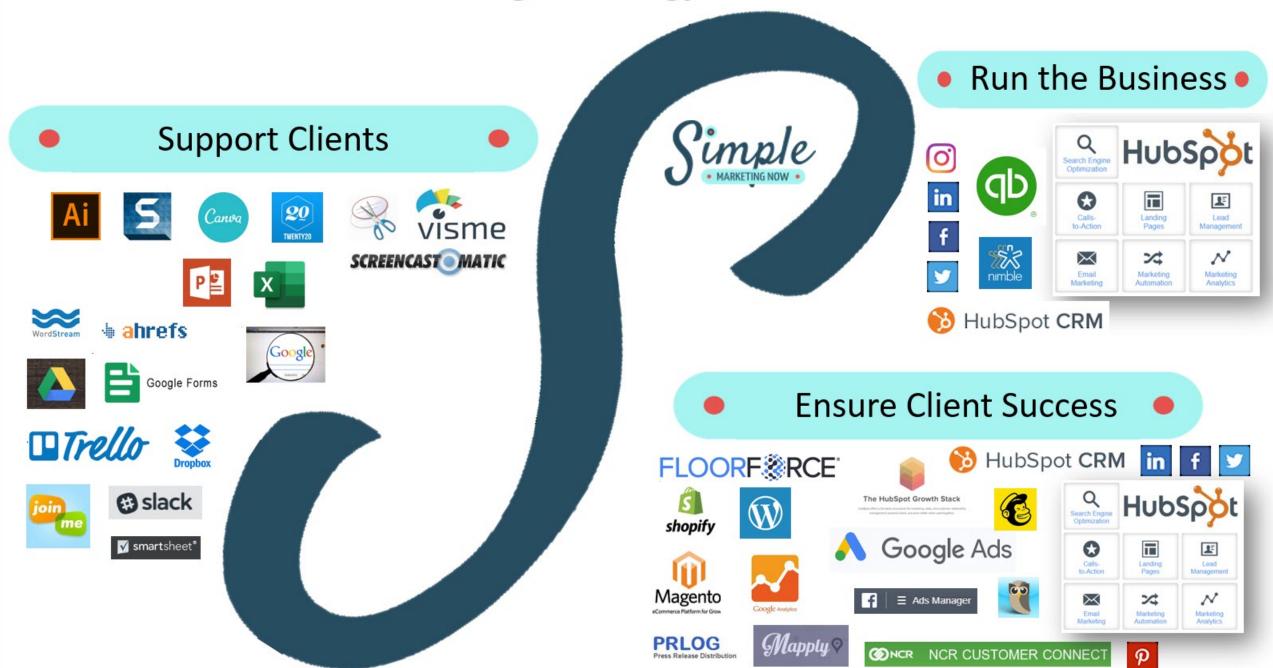




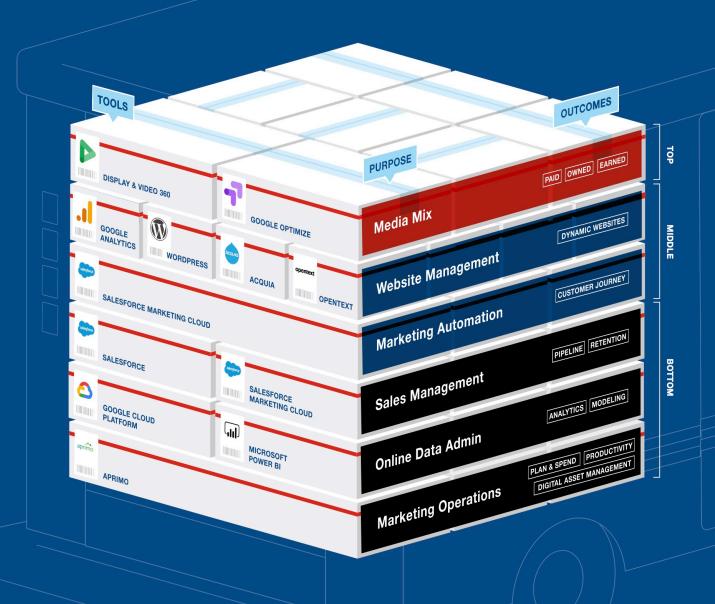




## Marketing Technology Stack as of Feb. 2020







# A Technology Package That Delivers

**USPS MarTech Stack** 



# R A C E Win Your Marketing Race

# Engage

WordPress
Divi Platform
WPForms
OnePageCRM / Insightly
LinkedIn
Twitter
Facebook
OPTIMIZE

# Reach

Business Listings RankMath SEO Blog2Social Social Networks

# Convert

WooCommerce
Divi Leads Split Tests
Conversion Experiments
Conversion Rate Optimization
HotJar Heat Mapping

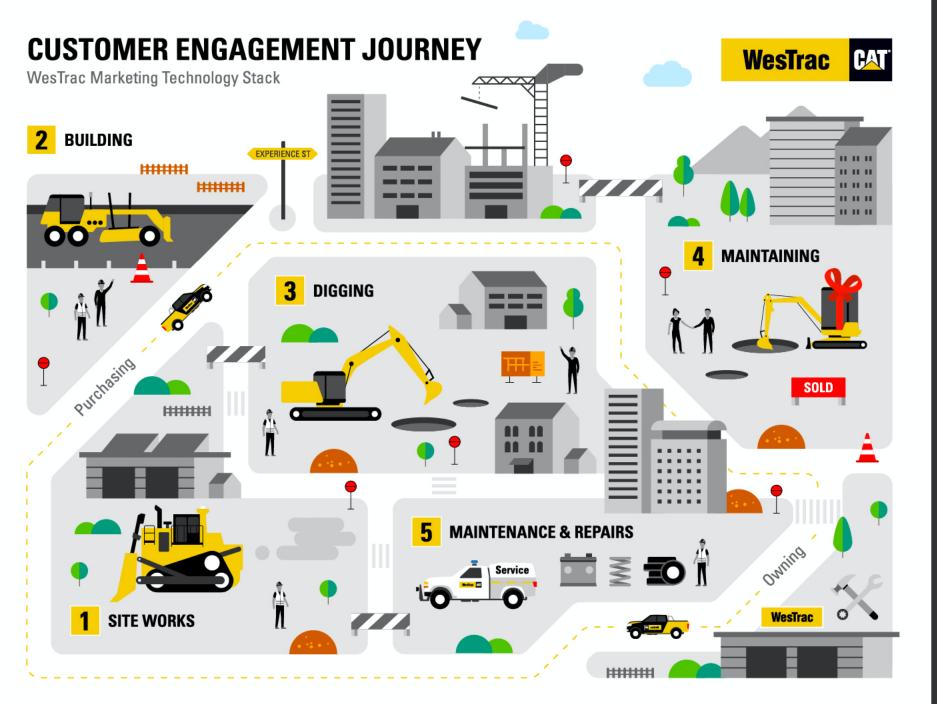
# <mark>A</mark>ct

MailChimp
Smart Chatbots
Bloom Popups
Adwords
Facebook Ads
Analytics
SEMrush
PROMOTE

Culture of Testing

Design for the Race.















quadient







**monsido** 

NEVERBOUNCES

A Adobe

🕵 bannersnack

zapier

**ACTIVATE** 





in event Google



































ABM choozle RollWorks Social



Ad Tech











Survey



Video







BrightTALK

**RollWorks** leadfeeder









**Analytics** 









**Email/Automation** 



SEO/SEM



BRIGHTEDGE

**Budgeting/Planning** 



Web/Blog



Medium hotjar





Integration

